

# Independent Living Fund Scotland



## Delivery Plan

**What we will be working on each year until 2023.**



**We want independent living for disabled people in Scotland and Northern Ireland.**

**We want to support the independent living needs of disabled people.**



**By the end of 2021, we want to have:**



- Show why we need to build on how well the Transition Fund is working and help it to grow.
- Have facts and figures to show how the 2015 Fund could reach more people.



- Work to reduce the amount that people need to pay towards their care under the 2015 Fund.



- Change our funding policies so people can use the money in the way that is right for them.



- Work in a way that supports people's rights.

2022

By the end of 2022, we want to:



- Have facts and figures to show how the 2015 Fund can be used in more ways.



- Change our rules so that more people can get funding from us.



- Understand how to support unpaid carers and find ways to make this better.



- Work together with more organisations on ways people can be referred to us.

This will be part of health and social care services.

**2023**

**By the end of 2023, we want to:**



- Have more people getting money from the Independent Living Fund.



- Make sure we are working well for people in all parts of Scotland.

**We believe in trust, dignity and respect.  
We put disabled people at the centre of  
everything we do.**

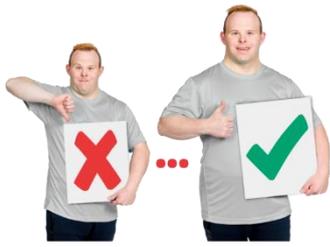
**We want to be leaders in supporting people to  
live independent lives.**

**2021**

**By the end of 2021 we want to:**



- Play an important part in the way that health and social care is delivered in Scotland.
- Find ways to work together with partners.



- Have given information to the review of how to make social care services better in Scotland.



- Give facts and figures for research and to find ways to make our policies better.  
Find more facts and figures about what works well.



- Share our experience with partners about the difficulties disabled people experience and try to develop better services.



- Have an advocacy role with organisations we work with.



- Have ways to work safely and have technology to do review visits.



**By the end of 2022 we want to:**



- Have a way of using facts and figures to show how well we are working.



- Work more closely with our main partners.



- Find ways to make sure that disabled people lead on the way their support is provided.



- Find ways to tell more people about independent living.

2023

By the end of 2023 we want to:



- Have supported people who get Independent Living Fund money to plan and manage their own support.

We will give them information and ways of working to help them do this.



- Make sure that independent living is talked about when decisions on social care services for disabled people are made.

**We want to be the best we can be – for each other and the people we support or work with.**

**We want to have a service that works well and is good value for money.**

2021

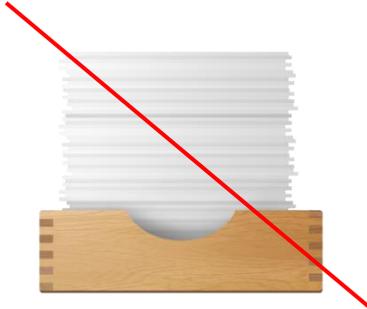
By the end of 2021 we want to:



- Have understood what services disabled people want and how they want them.



- Have understood how to measure what works well and to know if people are happy with our service.



- Have less paperwork where possible and found better ways of getting information.
- Only ask disabled people for the information we really need.



- Carry out more checks to make sure the quality of our services is good.
- Have staff who see Independent Living Fund Scotland as a good employer.



**By the end of 2022 we want to:**



- Have found ways to work in a digital way – using computers and working online.  
We will have less paper information.
- Developed our systems so that people can make changes about their information online.



- Found ways to use new technology:
  - to support people
  - to use and look after money.



- Started a plan to make sure our organisation can keep working in the future.



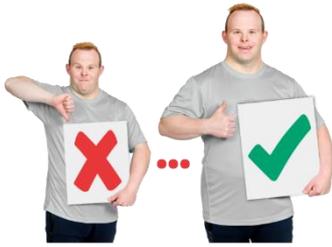
- Made the way we work easier for staff.



**By the end of 2023 we will have:**



- New online ways to:
  - support people to control the services they receive.
  - do our administrative work – the way we run our organisation.



- Compared ourselves to the council that works best.



- Be recognised as a leader in the way we work.

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